



UNIVERSITÀ DEGLI STUDI
DEL SANNIO Benevento



GUIDE TO RECOVERY OF CREDENTIALS

**Don't remember
your username?
[Click here!](#)**

**Forgot your
password?
[Click here!](#)**

Recovery/verification username



If you **DO NOT** remember your username, or simply want to verify it, please **log in** at:

<https://www.sistemi-it.unisannio.it/studenti/index.php/user-id.html>



After clicking on the link, follow these steps



Enter the **identification number** and **password** and then click on the **Send button**



If you **DO NOT** remember the **PASSWORD**, click on **Recover your ID**



Here, to verify or retrieve your username, simply enter **SURNAME**, **IDENTIFICATION NUMBER** and **TAX CODE** and click on the **Search button**.

For both methods you will be returned the **corresponding username** to the search parameters entered.

In the image below, an example result is shown the verification or recovery of the username by the **fictitious test student GIOVANNI PASCOLI**:



After retrieving your username, log in to the **reserved area**.
If you do not remember your password, continue reading the guide.

Password recovery



To **retrieve your password** click on the following link:

<https://unisannio.esse3.cineca.it/Home.do>



Then click **recupero password (password recovery)** on the menu on the left:



Enter the **codice fiscale (tax code)** in the page and click on **send email**:





Wait a few minutes to receive the email containing instructions for the password recovery.



Remember, that at each subsequent click of the **send email button**, the system sends a new email containing a new password which automatically makes the previous ones unusable.



PLEASE NOTE:

The email used for password recovery is the one registered in your personal address that **MUST** be personal and active.

If not contact, contact **U.O. Carriere Studenti** to the email address segreteria.studenti@unisannio.it to be able to modify or update it.



If even after performing the credential recovery procedure you are unable to log in, **send an email** to applicativi.infomatici@unisannio.it with **a brief description** of the problem.

Helpful contacts

Segreteria studenti



Palazzo San Domenico



0824 305064



segreteria.studenti@unisannio.it

Segreteria di Direzione DEMM



Palazzo De Simone



0824 305310



direzione.demm@cert.unisannio.it

Erasmus Office



Palazzo San Domenico



0824 305453



erasmus@unisannio.it

Segreteria di Direzione DING



Palazzo Bosco Lucarelli



0824 305571



direttore.ding@unisannio.it

Segreteria di Direzione DST



Sede Via dei Mulini (CUBO)



0824 305105



segrdir.dst@unisannio.it

